

## Quality and Environmental Policy

The management of **EWS Ltd.** is fully committed to operating in accordance with an integrated Quality and Environmental Policy based on the following principles:

### 1. Compliance with Laws and Regulations

Full adherence to all applicable legal, regulatory, and statutory requirements related to service quality and environmental protection, including continuous monitoring of regulatory updates and their complete implementation.

### 2. Integrated Management System

Operation and continual improvement of an integrated management system in accordance with the requirements of **ISO 9001:2015** and **ISO 14001:2015**.

### 3. Climate Change Impact Assessment

Identification and evaluation of climate-related impacts on the company's operations, including risk and opportunity management in this domain.

### 4. Waste Reduction and Resource Optimization

Reduction of waste through recycling and material separation, along with encouraging the reuse of resources to minimize environmental impact.

### 5. Raising Awareness

Increasing awareness among employees, suppliers, and partners regarding the importance of addressing climate change and promoting sustainable practices.

### 6. Professional, Controlled Work Processes

Implementation of high-quality, professional, and controlled work processes while striving for excellence and continuous improvement in service delivery.

### 7. Customer Focus and Satisfaction

Understanding customer needs, adapting services to their requirements, and ensuring ongoing customer satisfaction.

### 8. Continuous Monitoring and Corrective Actions

Regular monitoring of product and service quality, early detection of gaps, and implementation of corrective and improvement actions.

### 9. Management Review and Annual Objectives

Conducting periodic management reviews, establishing annual quality and environmental objectives, evaluating management system effectiveness, and enhancing performance levels.

### 10. Resource Allocation and Professional Development

Ensuring all required resources for effective operation of the quality and environmental management system, including ongoing professional development and promoting a strong quality- and environment-oriented culture.

### 11. Commitment to Improvement and Environmental Responsibility

Ongoing commitment to updating processes, improving efficiency, reducing environmental hazards, and continuously enhancing service quality.

**Signed:**  
CEO, EWS  
Date: 1/12/25

