

Quality and Environmental Policy

The management of **EWS Ltd.** is fully committed to operating in accordance with an integrated Quality and Environmental Policy based on the following principles:

1. **Compliance with Laws and Regulations**

Full adherence to all applicable legal, regulatory, and statutory requirements related to service quality and environmental protection, including continuous monitoring of regulatory updates and their complete implementation.

2. **Integrated Management System**

Operation and continual improvement of an integrated management system in accordance with the requirements of **ISO 9001:2015** and **ISO 14001:2015**.

3. **Climate Change Impact Assessment**

Identification and evaluation of climate-related impacts on the company's operations, including risk and opportunity management in this domain.

4. **Waste Reduction and Resource Optimization**

Reduction of waste through recycling and material separation, along with encouraging the reuse of resources to minimize environmental impact.

5. **Raising Awareness**

Increasing awareness among employees, suppliers, and partners regarding the importance of addressing climate change and promoting sustainable practices.

6. **Professional, Controlled Work Processes**

Implementation of high-quality, professional, and controlled work processes while striving for excellence and continuous improvement in service delivery.

7. **Customer Focus and Satisfaction**

Understanding customer needs, adapting services to their requirements, and ensuring ongoing customer satisfaction.

8. **Continuous Monitoring and Corrective Actions**

Regular monitoring of product and service quality, early detection of gaps, and implementation of corrective and improvement actions.

9. **Management Review and Annual Objectives**

Conducting periodic management reviews, establishing annual quality and environmental objectives, evaluating management system effectiveness, and enhancing performance levels.

10. **Resource Allocation and Professional Development**

Ensuring all required resources for effective operation of the quality and environmental management system, including ongoing professional development and promoting a strong quality- and environment-oriented culture.

11. **Commitment to Improvement and Environmental Responsibility**

Ongoing commitment to updating processes, improving efficiency, reducing environmental hazards, and continuously enhancing service quality.

Signed:
CEO, EWS
Date: 1/12/25

